

# COVID-19 SAFE PLAN

We are committed to providing a **safe environment** for all staff and clients.

## ***Our Salon***

- We have gone through extensive measures to ensure all services are safe and compliant
- We have strictly followed Social Distancing guidelines and continue to remain updated with changes
- All surfaces and equipment in the salon have been thoroughly disinfected between each treatment

## ***Our Team***

- We have trained all staff to ensure we provide a service that has the health and hygiene of all persons as the top priority
- All staff have been trained to provide each service with professionalism while maintaining your safety and hygiene.
- Staff are briefed to uphold safety standards at reception to ensure people only enter the salon if they are well and adhere to standards.

## ***Our Treatments***

- We have reviewed our treatment options and removed those that do not fall in line with safety and health regulations
- Our Therapists will wear gloves, masks, and other personal protective equipment (PPE) during treatments where required. Staff will regularly wash their hands before, during and after treatments.
- PPE will be replaced after every treatment

## ***Guest Arrival & Reception***

- We will greet you warmly however there will be no handshakes or personal contact
- We will ensure client appointment times are staggered as to avoid multiple arrivals at once
- We will clean the reception area regularly
- Where possible, we will take you straight to the treatment area/room to avoid congestion in waiting areas
- Waiting areas will be arranged to adhere to social distancing requirements
- We ask that you pay using card or other cashless means where possible, however we will still accept cash

## ***We kindly ask you...***

- Please arrive at the agreed time
- Wash your hands and/or apply hand sanitiser as directed by our team and before and after each treatment
- if asked, please follow direction and wear a face mask
- To contact us and re-arrange your appointment ahead of time if you are feeling unwell, have a temperature or if any person in your household has the same or is self-isolating.

**DO NOT COME TO THE SALON IF YOU OR ANYONE YOU LIVE WITH IS SELF-ISOLATING OR IS DISPLAYING SYMPTOMS KNOWN TO BE CONSISTENT WITH COVID-19**

We are happy to discuss any of your individual concerns, please feel free to speak with a member of staff.